

# CUSTOMER SERVICE BULLETIN

## Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Bulletin No.	1556-8
Description	Disk Payroll
Model	Model III
Stock No.	26-1556 Version 2.0
Date	May 12, 1981
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### Problem

Data is lost when the 36th employee is added.

### Solution

To eliminate the problem do the following when there are 33 and again when there are 66 employees in the PAYROLL system:

Place a copy of the MODEL III TRSDOS in drive 0 and a backup of the PAYROLL data disk in drive 1. At TRSDOS READY type

```
COPY PR4EARN/DAT:1 TO PR4EARN/DAT:0  
COPY PR4EMPLE/DAT:1 TO PR4EMPLE/DAT:0
```

Then,

```
KILL PR4EARN/DAT:1  
KILL PR4EMPLE/DAT:1
```

and lastly

```
COPY PR4EARN/DAT:0 TO PR4EARN/DAT:1  
COPY PR4EMPLE/DAT:0 TO PR4EMPLE/DAT:1
```

This will decrease the number of extents used by the PR4EARN/DAT file and PR4EMPLE/DAT file and will allow the maximum utilization of 99 employees for the PAYROLL system.